



THE POWER OF **CONNECTED**

Honeywell HOMES
Security Software
Cloud Services: AlarmNet and Honeywell Total Connect
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Verizon CDMA Activations UPDATE for AlarmNet Accounts

Attention: USA customers

AlarmNet will continue to support the provisioning of Verizon CDMA communicator devices with a manufacturing date of March 1, 2018 and forward. These communicators are sold with the SIMs pre-activated by Verizon and may be added to the AlarmNet network until December 21, 2018. Any existing CDMA communicators that are currently registered will continue to communicate and be supported by AlarmNet as Verizon has extended its CDMA network to Honeywell through December 31, 2022, under Honeywell's current longevity agreement with Verizon.

Cancelling a CDMA account

If you cancel an existing CDMA account and then attempt to activate the device, this is considered a new activation and will not be eligible to be added to the AlarmNet network.

LTE Radio Portfolio

Honeywell is expanding its communicator portfolio to include LTE radios, which provides a transition to new cellular technology, and offers maximum network longevity. Please reach out to your Honeywell Local District Manager for details and options on our LTE platform, or to read more, visit:

<http://library.ademconet.com/MWT/fs2/VISTA-20P/LTE-Cellular-Communicator-Family-Data-Sheet.PDF>

Honeywell Total Connect Tracking Services Account Activations and Discontinuation

Honeywell Total Connect Tracking Services accounts are offered through CDMA technology, and effective June 30, 2018, CDMA activations will no longer be permitted. Tracking Services accounts include the following part numbers: TCVT2, TCAT and TCAT-EB. Once stock is depleted, Honeywell Total Connect Tracking Services will be discontinued. Any existing account will continue to be maintained and supported until the sunset date of December 31, 2022. To read about Tracking Services, visit: <https://www.security.honeywell.com/hsc/products/intruder-detection-systems/alarm-communication-total-connect/total-connect-tracking/>.