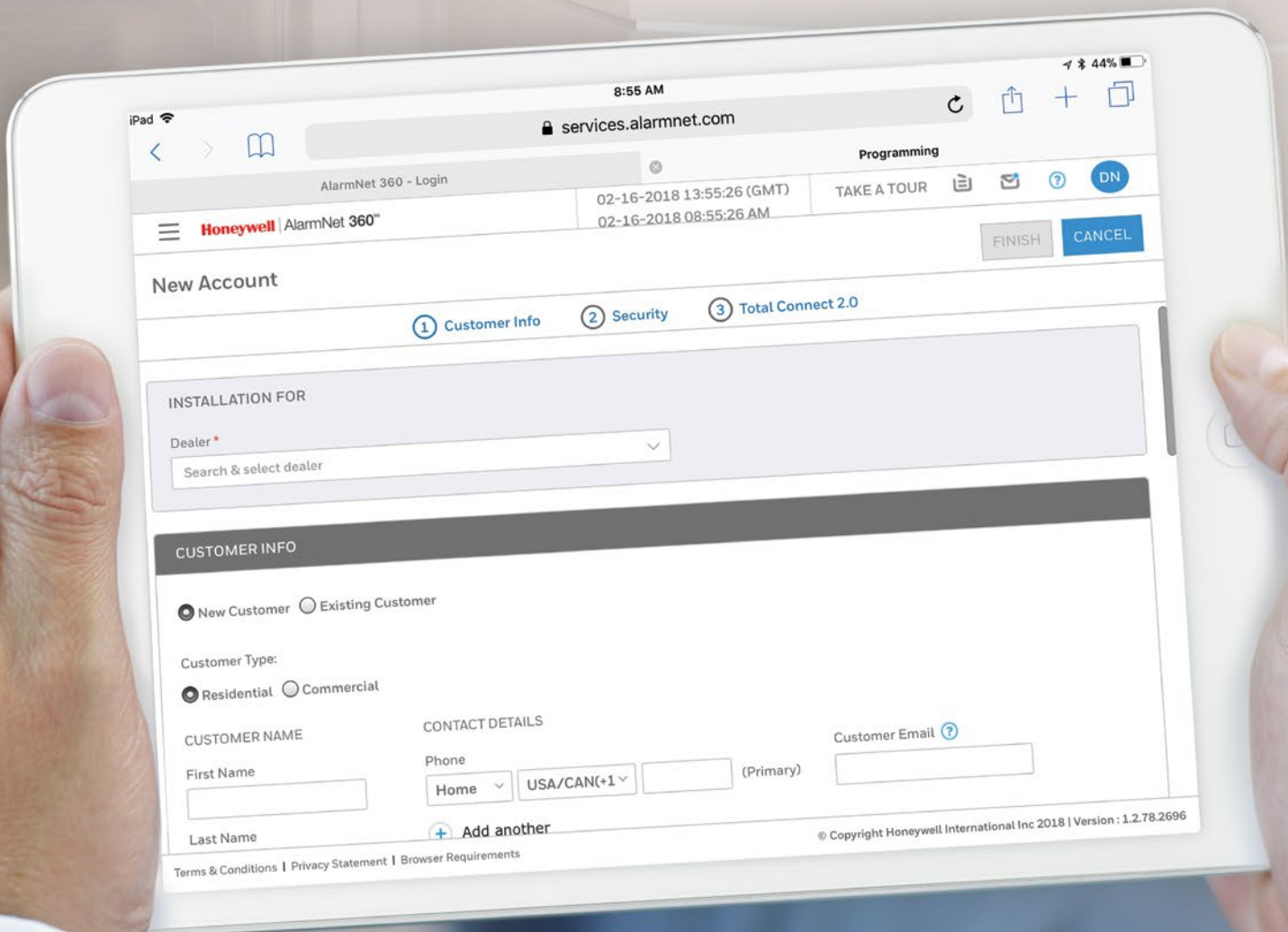


AlarmNet 360™

The Business Management Cloud Platform that Helps You Run a Better Business

For Dealers and Central Stations



Anytime, Anywhere Control

AlarmNet 360 enables anytime, anywhere programming, troubleshooting, account creation, management, and more via your web browser and Apple® or Android™ device.



All the Tools You Need. Anywhere You Are.

Did you know that the most important tool to grow your business isn't even in your toolbox?

AlarmNet 360 is our powerful, cloud-based business management platform that can help improve business operations, and increase efficiency and productivity to deliver valuable insights on accounts, driving growth and helping decrease lifecycle costs.

- Create new accounts quickly
- Use custom programming templates
- See system status at a glance
- Enroll and configure sensors remotely
- View panels, zone lists, status and communicators
- Flexible remote programming options using the web or mobile platform*

It works on computers, tablets, or smartphones – letting your technicians stay productive on the go.

The Most Reliable Alarm Communications – AlarmNet Cloud Services

- 30 years of experience processing and reporting alarms
- Trusted provider of security and comfort services for over 4.4 million homes and businesses
- Processes over 61 million signals a day
- Completely redundant data center delivering reliable and scalable capabilities
- Ecosystem partnerships enable connected solutions across security, awareness, and comfort
- Partners include August Lock®, SkyBell®, Amazon Alexa, Z-Wave® portfolio, I-View Now™, Total Connect Comfort Wi-Fi®, RedLINK™ and Lyric Connected Thermostats, Rhino tracking portfolio, and many others

*Available for accounts programmed with a Lyric Controller, Lyric Gateway and LYNX Touch 5200, 5210, and 7000 Series

Drive Revenue and Increase RMR

AlarmNet 360 Insights

AlarmNet 360 Insights is an interactive dashboard that offers insight into your business in near real time*, so you can make more informed marketing, sales, and operational decisions every day. Identify new business opportunities, upsell services, increase recurring monthly revenue (RMR) opportunities, and respond to account issues quickly.

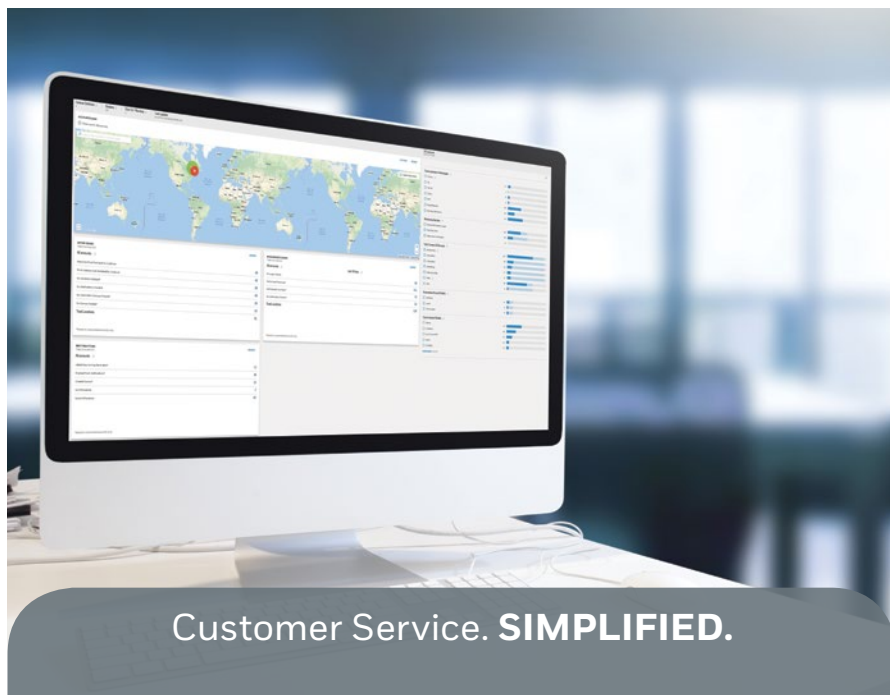
Filter Data for Business Analytics

Filters provide information to help pinpoint critical issues, and service customers quickly and efficiently. Easily sort the data by account age and period of time, and export it to a spreadsheet. **If you could upsell one more product or service per month, how much more revenue would that mean for you?** Find out now.

Use the Map View to Identify Communicator Status

With AlarmNet 360 Insights, you can harness business intelligence to make more informed decisions. For example, with the map view, you can quickly see if a communicator has gone offline so you can schedule an efficient repair. If several communicators in an area are down, you can streamline customer service with a single truck roll.

AlarmNet 360 Insights offers end-user **engagement data** that can help you stay profitable.



*Data updates every two hours

Customer Service. **SIMPLIFIED.**

Visit www.alarmnet360.com today to see how acting on the information easily obtained through AlarmNet 360 Insights helps increase your bottom line.

Honeywell Total Connect Engagement, Feature Details, and Usage

Analyze Honeywell Total Connect engagement and account setup completion to help ensure setup consistency.

Setup Issues – shows accounts where setup is incomplete, and specifies features enabled but not being used.

Engagement issues – displays accounts not using Honeywell Total Connect and specific features for 30 days or more.

Best Practices – highlights accounts that have and have not enabled or used specific features.

Communicator, Device, and Service Subscription Filters

Communication Technologies – shows how many communicators are in the field by technology type.

Monitoring Services – displays services your accounts subscribe to.

Honeywell Total Connect® 2.0 Services – Honeywell Total Connect 2.0 locations with devices installed (GPS*, switches, thermostats, locks, and more).

Honeywell Total Connect 2.0 Devices – Honeywell Total Connect 2.0 locations with devices installed (GPS*, switches, thermostats, locks, etc.).

Communicator Models – shows communicators that are active in the field. Defaults to the top five, but you can select “Show More” or “Show Less” as needed.



Customer Growth. **SIMPLIFIED.**

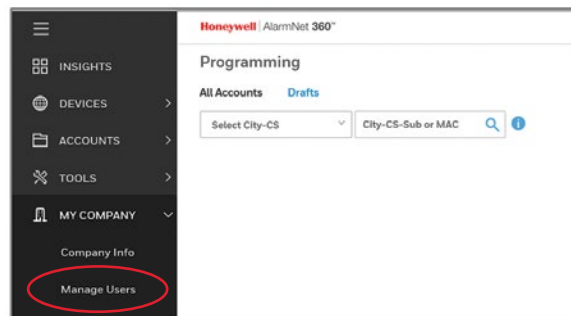
*Available in the U.S.

Improve Operational Efficiency

Visit www.alarmnet360.com to experience the benefits of Smart User Management for you and your staff.

Smart User Management

With Smart User Management, you can manage and control employee access rights, add or delete users (employees), and edit user information.



Simplified Setup and Control

- Less information is required for setup.
- Assign new employee user features and account access.
- Create roles for existing AlarmNet 360 users with similar functions.
- Easily disable existing users in your company and remove access as needed.
- Customize account access for each group.

Grant Permissions at Your Discretion

Smart User Management makes it easier for you to assign system programming permissions to installers at your discretion.

You can readily give customer support employees access to account management and system diagnostics to help simplify the process, and provide your marketing teams with access to AlarmNet 360 Insights for upsell and additional RMR opportunities.

36 Users or More

Dealers and central stations with 36 or more users have the ability to assign users (employees) to a “Group” and create or assign “Roles” to that Group based on specific “Feature Sets.” Feature Sets, found within Roles, are collections of features that describe areas of the website users (employees) may access.

Less than 36 Users

Dealers and central stations with less than 36 users may create users (employees) within the company and assign them specific Feature Sets only. Features Sets can be added or removed when creating new users or editing existing users.

To learn more about the **AlarmNet 360 API**, contact your local Honeywell District Manager.

Application Programming Interface (API)

APIs enable you to easily integrate your software applications into AlarmNet 360. Manage accounts and billing more efficiently through the application without having to log into AlarmNet 360. Single data entry point prevents duplicated efforts, saving time and money.



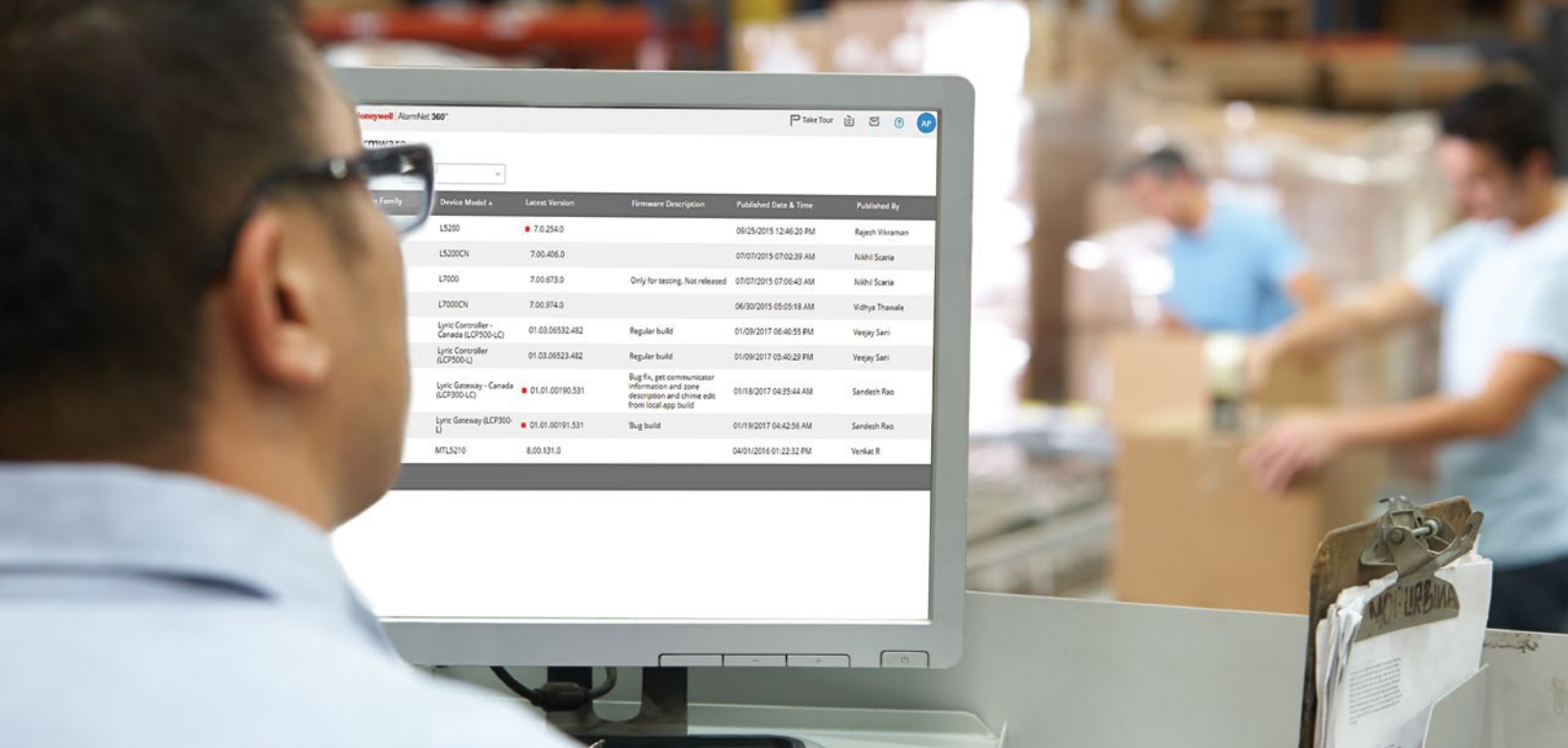
Increase efficiency with APIs that make it easy for you to:

- Handle account creation, account management, communicator replacements, SIM card activation, etc.
- Get device status information.
- Handle programming and more.

Zone Reporting Validation

Eliminate multiple telephone calls to the central station with Zone Reporting Validation. Handling this on site improves business performance by reducing the staff needed to test the system.





Easily create **Checklists** through our AlarmNet 360 business management cloud platform and help increase your installation success rates.

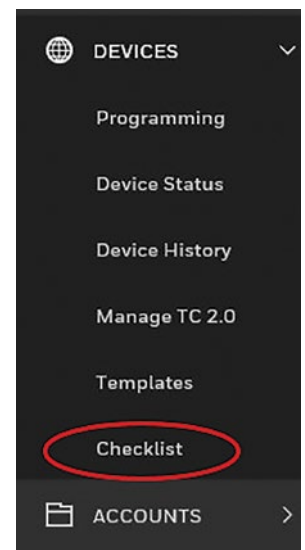
Improve Operational Efficiency and Account Creation

Custom Programming Templates

Create custom programming templates* with preset data to help reduce programming errors. Ensure that systems are installed correctly and consistently, and reduce installation time.

Checklist Feature

Sometimes technicians deviate from custom programming templates, selecting different programming parameters for an install. The Checklist feature is a set of parameters that you create that can be automatically checked against an installation to quickly uncover any deviations the technician may have made. To streamline installations,* when an installation is complete, the quality of the install may be easily measured against the Checklist in AlarmNet 360.



*Available for accounts programed with a Lyric™ Controller, Lyric Gateway and LYNX Touch 5200, 5210, and 7000 Series

Account Creation Fields

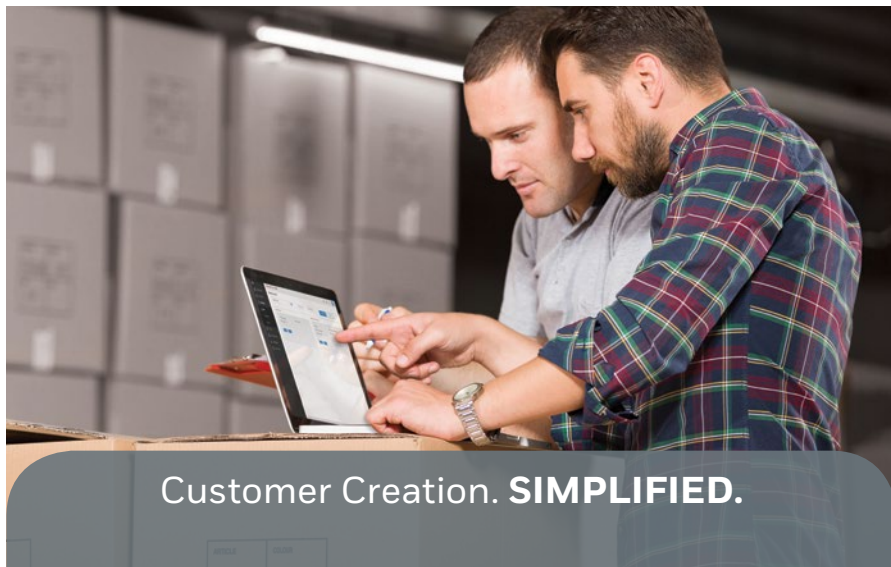
When programming accounts*, input the salesperson's name, the installer's name, and the contract end date to easily track back to the correct employee, to help monitor performance and trends among different professionals. Proactively reach out to customers whose contracts are coming to an end, which may help reduce attrition.

Honeywell AlarmNet 360™		09/12/2017 15:09:37 (GMT) 09/12/2017 11:09:37 AM	TAKE
1 Customer Info 2 Security 3 Total Connect 2.0			
LOCATION	ADDRESS	Notes	
Location Name * ? <input type="text" value="My Demo"/>	Country * <input type="text" value="United States of America"/>	<div style="border: 1px solid #ccc; height: 100px;"></div>	
Dealer's Reference ID ? <input type="text"/>	Address Line 1 <input type="text"/>		
Sold by ? <input type="text" value="I"/>	Address Line 2 <input type="text"/>		
Installed by ? <input type="text"/>	City <input type="text"/>		
Contract end date ? <input type="text" value="MM/DD/YYYY"/> <input type="button" value="📅"/>	State/Territory <input type="text" value="Select State"/>		
	ZIP <input type="text"/>		
CONTROL PANEL			
Type *	Revision * ?		
Terms & Conditions Privacy Statement Browser Requirements		© Copyright Honey	

*Available for accounts programed with a Lyric Controller, Lyric Gateway and LYNX Touch 5200, 5210, and 7000 Series

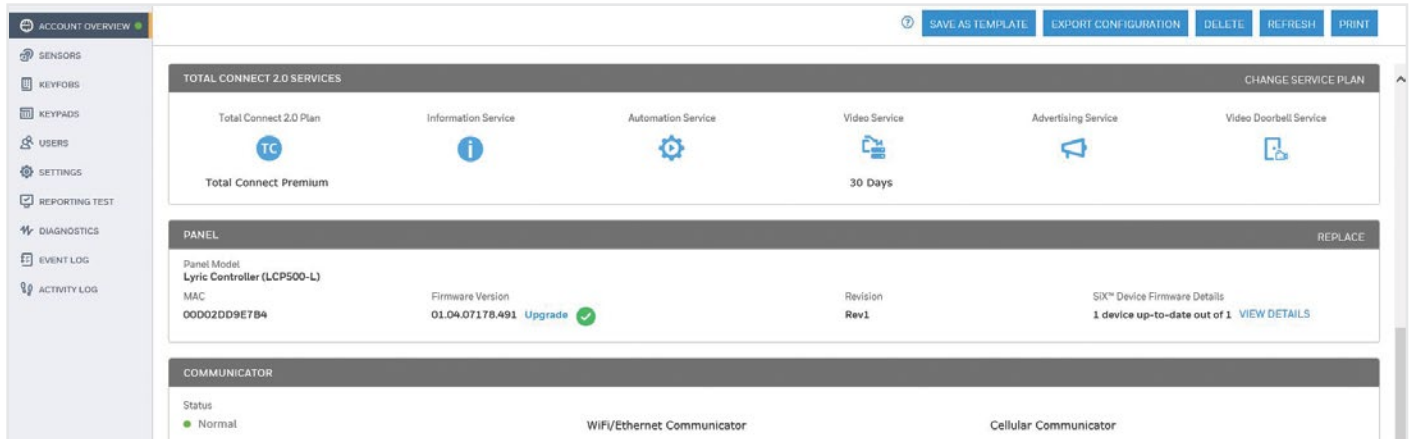
Provisioning Without A MAC ID

Installers, operators, or technicians may create an account prior to maintaining the MAC ID of the AlarmNet communicator or alarm reporting number (City-CS-Sub). This feature is available for accounts programed with a Lyric Controller, Lyric Gateway and LYNX Touch 5200, 5210, and 7000 Series.



Customer Creation. **SIMPLIFIED.**

Program and Service Accounts Quickly and Accurately

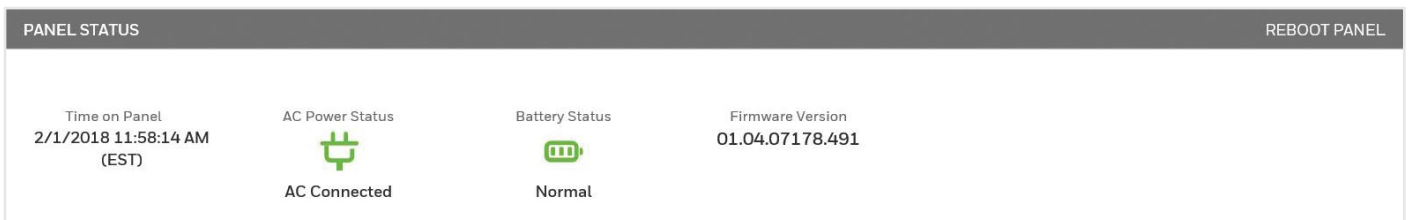


Remote Diagnostics and Troubleshooting

Quickly view live system status to monitor and troubleshoot accounts in real time. System health checks, testing, troubleshooting, and usage monitoring can be handled remotely, eliminating unnecessary truck rolls.

- Real-time testing ensures everything is up and running properly, letting your team readily service accounts.
- Accounts can be serviced more quickly by monitoring system status.
- View zones/lists instantly.

Available for accounts programmed with a Lyric Controller, Lyric Gateway and LYNX Touch 5200, 5210, and 7000 Series.



Rapid Recover Speeds System Replacement

Rapid Recover reduces the hassle of reprogramming panels. It enables you to replace a Lyric, or LYNX Touch 5210 or 7000 panel, with another of the same type by simply transferring all system settings. This saves time and helps reduce installation errors.

Web and Mobile Features

FEATURE	Compass	AlarmNet 360 Website	Mobile Website http://m.alarmnet360.com
Create new account	All Communicators except Lyric	All communicators ¹ , LYNX ² , Lyric Panels	LYNX ² , Lyric panels
Configuration (programming)			
Communicator programming changes	All communicators	All communicators	LYNX, Lyric
Panel programming	All except Lyric	LYNX, Lyric	LYNX, Lyric
Zone, wireless key programming	All except Lyric	LYNX, Lyric	LYNX, Lyric
Add user codes	All except Lyric	LYNX, Lyric	LYNX, Lyric
Z-Wave® programming	Read only	Lyric Gateway	Lyric Gateway
Template			
Create a panel programming template	All except Lyric	LYNX, Lyric: Panel settings, zones and user codes	Not supported
Troubleshooting, diagnostics, and testing			
Communicator status	N/A	All communicators	LYNX, Lyric
Communicator signal strength history	N/A	All communicators	LYNX, Lyric
Alarm history	N/A	All communicators	Coming soon
Panel status	All except Lyric	LYNX, Lyric	LYNX, Lyric
Zone status	All except Lyric	LYNX, Lyric	LYNX, Lyric
Panel event log	All except Lyric	LYNX, Lyric	LYNX, Lyric
Replace communicator	N/A	All communicators	LYNX, Lyric ³
Replace panel	All except Lyric	Lyric	Lyric LYNX (Not applicable)
Reporting test	N/A	LYNX, Lyric	LYNX, Lyric
Remote firmware upgrades	N/A	Lyric only	Lyric only
Reports			
Report Generation	Excel spreadsheet	Excel spreadsheet	Not supported
Interactive Dashboard	N/A	AlarmNet 360 Insights with enhanced analytics – map and list views	Not supported
Honeywell Total Connect® Remote Services			
Account management	N/A	Supported	LYNX, Lyric
Manage devices ⁴	N/A	Supported	LYNX, Lyric

¹ Includes all Honeywell communicators—VISTA™, LYNX Plus, LYNX Touch and Lyric

² LYNX refers to LYNX Touch 5200, 5210 and 7000 Home and Business Control Systems

³ Valid only for replacements with the same communicator type; all programming will be transferred to the new device

⁴ Refers to adding, editing and removing Honeywell Total Connect Video Solutions cameras and accessories, and the Honeywell Total Connect Remote Services Vehicle Tracker



Always Evolving

Think AlarmNet 360 is revolutionary?

It doesn't stop here. We'll be making updates on a regular basis to help your business run more smoothly and profitably. With AlarmNet 360, you can look forward to ongoing system innovations and enhancements, along with new features and capabilities to drive operational efficiencies and improve the customer experience.

For more information

www.AlarmNet360.com

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