



**resideo**

## **AT&T 3G Sunset: February 2022**

### **Effective June 26, 2019: No New AT&T 3G/4G Activations for AlarmNet Accounts**

Attention: USA customers

#### **AT&T Sunset**

AT&T plans to end service on its 3G wireless networks in February 2022. 3G/4G new activations will no longer be permitted after June 26, 2019. This means you will no longer be able to activate a new 3G/4G communicator for an AlarmNet account. Existing 3G/4G communicators that are currently registered will continue to communicate to the central station.

AlarmNet expects to continue support for communicators that were sold with pre-activated SIMs by AT&T up to 180 days from the date of manufacturing. The manufacturing date is located on the carton and on the radio label. Any existing 3G/4G communicators that are currently registered are expected to communicate and be supported by AlarmNet through February 2022 under Resideo's agreement with AT&T.

#### **Cancelling a 3G/4G Account on and after June 26, 2019**

If you cancel a registered/billable 3G/4G account on or after June 26, 2019, you cannot reactivate the 3G/4G communicator because reactivation will be considered a new activation.

#### **LTE radio portfolio**

Resideo has expanded its communicator portfolio to include LTE radios, which provides a transition to new cellular technology, and offers maximum network longevity. [Click here](#) to read our LTE family data sheet.

#### **Radio Replacement Chart**

Below is a chart below outlines a suggested upgrade path from 3G/4G to AT&T or Verizon LTE models:

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## Radio Replacement Chart

LTE Replacement Chart				
LTE SKU	Carrier	Panel Compatibility	Replaced 3G/CDMA Radio	Projected Release Date
LYRICLTE-A	AT&T	LYRIC AIO/Gateway	LYRIC-3G/LYRIC-CDMA	Available Now
LTE-XV	Verizon	VISTA	GSMX4G/CDMA-X	Available Now
LTE-L57V	Verizon	L5210/L7000	3GL/CDMA-L57	Available Now
LTE-L3A	AT&T	L3000	GSMVLP4G/CDMA-L3	Available Now
LTE-L3V	Verizon	L3000	GSMVLP4G/CDMA-L3	Available Now
LTE-XA	AT&T	VISTA	GSMX4G/CDMA-X	Available Now
LTE-L57A	AT&T	L5210/L7000	3GL/CDMA-L57	Available Now
LTE-IV	Verizon	VISTA	GSMV4G/IGSMV4G	Available Q2 2019
LTE-L21A	AT&T	VISTA-21IPLTE	VISTA-GSM4G	Available Q2 2019
LTE-CFV	Verizon	VISTA Fire Panels	IGSMCFP4G	Available Q2 2019
LTE-IA	AT&T	VISTA	GSMV4G/IGSMV4G	Available Q2 2019
LTE-HSV	Verizon	VISTA	IGSMHS4G	Available Q2 2019
LTE-CFA	AT&T	VISTA Fire Panels	IGSMCFP4G	Available Q2 2019
LYRICLTE-V	Verizon	LYRIC AIO/Gateway	LYRIC-3G/LYRIC-CDMA	Available Q2 2019

If you have any questions, please communicate with your local sales manager.