Honeywell

My Keypad Quick Start Guide



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Configure your Mobile Account

Before you start, ensure you have the following information:

- Your wireless communications device version number. (Typically this can be found by navigating **Options > About** on your device.)
- Your security system 4-digit PIN.

Proceed as follows:

- 1. Log on to the Total Connect web site.
- 2. Go to <u>My Profile</u> and ensure your mobile communications device number is listed under **Mobile Phones for REMOTE ACCESS**.

Total Connect		C Start F
Welcome Linda	Неір	Friday, May 23, 2008
Required Information		
Username:	linda1234 (Only letters(A-Z) / numbers(0-9) allowed, both must be included, min length of	8)
Password:	(Only letters(A-Z) / numbers(0-9) allowed, both must be included, min length of	8)
Repeat Password:	•••••	
Email Address:	linda@freemail.com	
Repeat Email Address:	linda@freemail.com	
First Name:	Linda	
Last Name:	Smith	
Phone Number:	555 - 5555 - 5555	
Last Modified Date:	Thursday, May 22, 2008 3:14:15 PM	
Mobile Phones for REMO	TE ACCESS (At least one phone number is required to use this feature)	
Phone:	631 - 777 - 7777	
Phone:	631 - 8888 - 88888	
Time Preference Setting	s	
Time Zone:	(GMT-05:00) Eastern Time (US & Canada) 💌 🛛 Default - ET Time Settings	
Enable DST:	Enable for Daylight Saving Time	
Start date/time DST:	Month: 3 Day: 9 Year: 2008 Time: 2 AM 🔹	
End date/time DST:	Month: 11 Day: 2 Year: 2008 Time: 2 AM 💌	
DST Time Interval:	1 hour	
Update Information	Exit to Main Menu page	

3. If necessary, edit your profile and click **Update Information**, or click **Exit to Main Menu page** if no changes are made.

4. Go to <u>Configure Mobile</u>. If you have not been entered in the Configure Mobile category of Total Connect, a Terms And Conditions agreement will pop up. Read the Terms and Conditions and check the **Accept Terms and Conditions** box. Then click the **Save Terms and Conditions** button. This will authorize the service for your account.

Terms And Conditions:		
To Opt -In or subscribe to our service, please contact your alarm service provider.		
To Opt- Out or unsubscribe from our service at any time, the user can do one of the following:		
 Text message to our short code, 'Alarm', either 'Cancel', 'Unsubscribe', 'End', 'Quit' or 'Stop' will provide instructions where to unsubscribe. 		
2. Remove their phone from the 'Configure Mobile' page by unchecking its access.		
3. Contact their central station.		
For a list of commands, SMS the word 'HELP' to the short code 'Alarm'. This will provide our web address, phone number and details listing the available options.		
<u>Click Here</u> for approved list of cellular providers that support SMS service. If your cellular provider is not on this list, SMS service will not be supported.		
Accept Terms And Conditions		
Save Terms and Conditions		

5. Next the Configure Mobile category will appear.

Welcome Linda	Help	Friday, August 8, 20
ntroduction	System Abbreviation:	Save
ly Profile		Guie
lanage Users	Device	SMS System Abbr Name (10 characters & no spaces)
dit evice Names	Bill's Demo Board	во
emote Access	Grant SMS and Mobile Access on User Phones	1
ideo		
onfigure Email	User Phone: (631) 704 - 1818	
Configure Mobile	SMS Mobile Device Name	
vent History		
ogout	Mobile Activation Code: 12345678 Mobile PIN: •••• Re-Enter Mobile PIN: ••••	Mobile PIN is same as User Code: BlackBerry - Preferred Version Send Installation URL
	User Phone: (631) 748 - IIII SMS Mobile Device Name M Bill's Demo Board	
	Mobile Activation Code: 12345678	Mobile PIN is same as User Code:
	Re-Enter Mobile PIN:	Send Installation URL

6. Ensure a **SMS System Abbreviation Name** is assigned to the device. If no abbreviation has been assigned, you can add one now. Under the **SMS System Abbr Name** column, assign a short <u>SMS System Abbreviation</u> to each device. The system abbreviation allows for simple

identification of a particular system. In the example above, the system abbreviation **BO** was assigned.

Note: The <u>SMS System Abbreviation</u> is required for sending text messages to control the system.

- 7. Under **Grant SMS and Mobile Access on User Phones**, for each user phone, check the corresponding box if you want SMS and/or Mobile control. (The phone numbers displayed are those that were entered in the "My Profile" section.)
- For each user phone, enter an 8-digit Mobil Activation Code (random numbers) and enter a Mobile PIN. If the Mobile PIN you choose is the same as your security system User Code PIN (using the same PIN is somewhat less secure but more convenient), check the Mobile PIN is same as User Code box.

Please remember these numbers since they will be used for activating the My Keypad application on your wireless communications device for the first time. Thereafter only your PIN will be required.

- For each user phone, at the drop-down box, select the type of communications device. Choices are; <u>BlackBerry - Preferred Version</u>, <u>BlackBerry - Alternate Version</u>, and <u>Other Cell Phones</u>. The selection you choose will determine which "My Keypad" application will be sent to your wireless device.
- 10. For each user phone, click **Send Installation URL**. This will send a text message to the phone(s) that contains the URL for downloading the **My Keypad** application.
- 11. Click **Save**. (Note, the **Mobile PIN is same as User Code** check box will clear.) You can log off of the Total Connect web site.

Install the My Keypad application

The procedure given below is a general sequence of steps for setting up a wireless communications device and is based on a BlackBerry® device. The visual appearance and text may vary depending on the model and service provider, however, the procedure's core content is the same. *Please refer to the User Guide for your wireless communications device for operating instructions*.

1

You will receive a text message with a link for downloading the <u>My</u> <u>Keypad</u> application. Click that link to visit the web site.



Select the <u>Install Remote Keypad</u> (My Keypad App).



3

Download the file.

Note, a message "This application does not contain a signature , , ," may appear. Please answer Yes to proceed.



4

The Keypad Suite starts installing.



At this point the application has been successfully installed. Click OK.

A My KeyPad icon has been added to your program icons.

You may choose to run the application and connect to your security system's control panel.



Using the My Keypad application

1

From your application icons, select the My KeyPad application.

An information screen appears.



2

- When launching My Keypad for the first time, you are required to enter your Activation Code, Phone Number, and PIN number. Thereafter only your PIN number will be requested.
- If you have access to more than one security system, select the desired system, and enter you PIN number for that system.
- The message "The application My Keypad has attempted to access the network . . . " may appear. Answer Yes to allow network access.



A progress bar appears. You are being connected to the Mobile Remote Keypad.



4

You are now connected, and the current system status appears.



5

Start controlling your security system by choosing Function.



To control your system, highlight the desired action and hit Enter.

Follow any prompts.

Exit when finished.



Creating Macros

- Select My Functions.
- Assign a name to the macro.
- Select the desired keystrokes.
- Click Enter, and select Add. The macro has been added to the My Functions list.

Deleting Macros

- Select My Functions.
- Enter the macro name.
- Select Delete.



Removing the My Keypad application

- 1. At your wireless communications device navigate **Options > Advanced Options > Applications**.
- 2. Select Keypad Suite.
- 3. From the menu options, select **Delete**.
- 4. When the confirmation message appears, choose **Delete**.



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