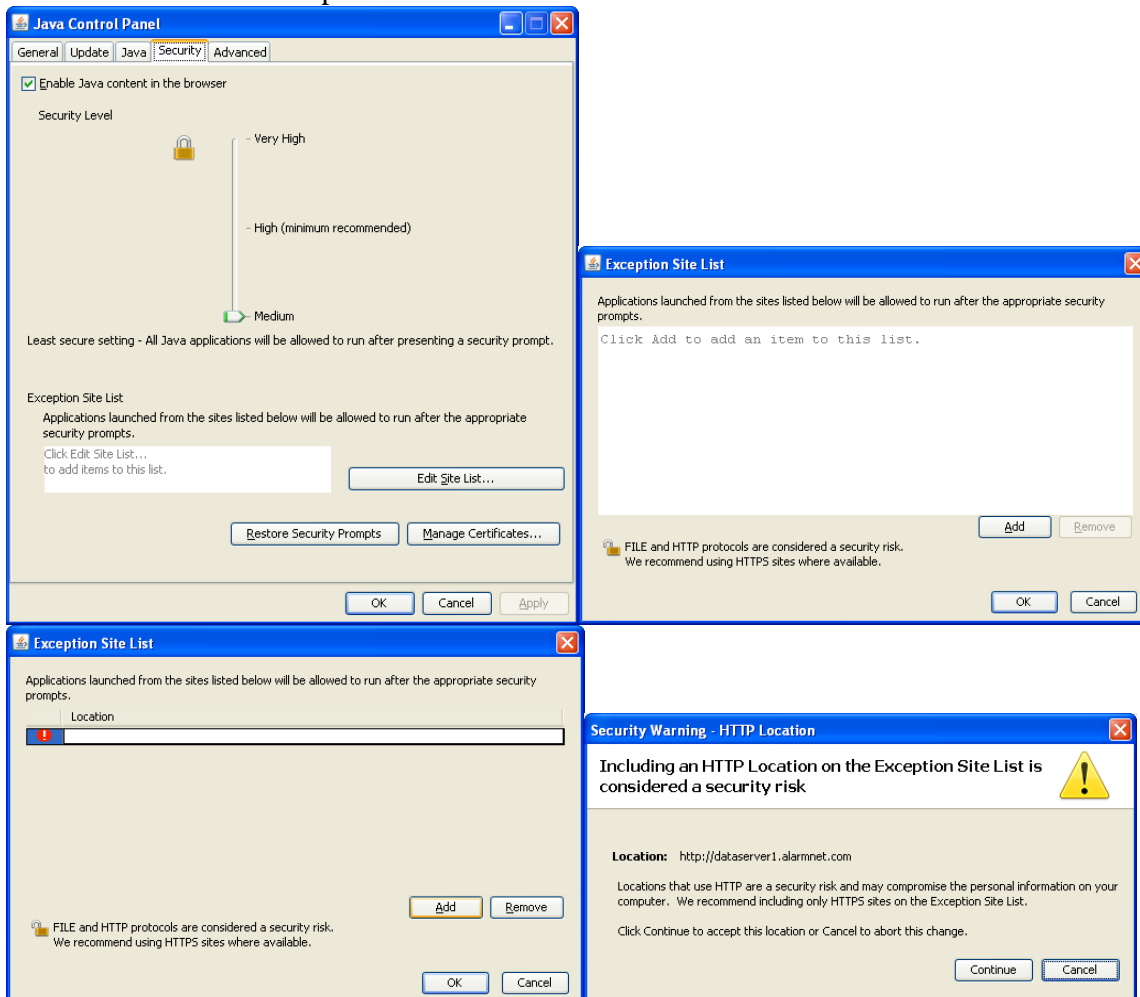


Remote keypad issue with JAVA 7 update 51

You may experience issues with the Remote Keypad on your PC if you have recently updated the JAVA plug-in to version 7 Update 51. Until we can correct this issue you can temporarily correct this by either adding the AlarmNet data servers to the “Exception Site List” settings in the Java Control Panel **OR** by lowering the JAVA “Security Level” to Medium

Adding AlarmNet Data Servers to the Exception Site List

1. Close all browser windows
2. Open “Control Panel” on your computer
3. Locate the “Java Control Panel”
4. Launch the “Java Control Panel” and select the Security tab
5. Click “Edit Site List” then click “Add”
6. Type in <http://dataserver1.alarmnet.com> then click “Add” again
7. Answer “Continue” for the Security Warning
8. Type in <http://dataserver2.alarmnet.com> then click OK
9. Answer “Continue” for the Security Warning
10. Click OK to complete



OR

Lowering the JAVA Security Level to Medium

1. Close all browser windows
2. Open “Control Panel” on your computer
3. Locate the “Java Control Panel”
4. Launch the “Java Control Panel” and select the Security tab
5. Slide the Security Level down to Medium
6. Click “Apply” to complete

