

## My Keypad for Cell Phones Quick Start Guide



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## Configure your Mobile Account

Before you start, ensure you have the following information:

- Your wireless communications device phone number.
- Your security system 4-digit User Code.

Proceed as follows:

1. Log on to the Total Connect web site.
2. Go to [My Profile](#) and ensure your mobile communications device number is listed under **Mobile Phones for REMOTE ACCESS**.

The screenshot shows the 'My Profile' page with the following fields:

- Required Information:**
  - Username: [Redacted]
  - Password: [Redacted]
  - Repeat Password: [Redacted]
  - Email Address: Chris. [Redacted]@Honeywell.com
  - Repeat Email Address: Chris. [Redacted]@Honeywell.com
  - First Name: Chris
  - Last Name: [Redacted]
  - Phone Number: 555 - 555 - 5555
  - Last Modified Date: Wednesday, September 30, 2009 11:37:14 AM
- Mobile Phones for REMOTE ACCESS (At least one phone number is required to use this feature):**
  - Phone: 555 - 555 - 5555
  - Phone: 777 - 777 - 7777
- Time Preference Settings:**
  - Time Zone: (GMT-05:00) Eastern Time (US & Canada) [Default - ET Time Settings]
  - Enable DST:  Enable for Daylight Saving Time
  - Start date/time DST: Month: 3, Day: 8, Year: 2009, Time: 2 AM
  - End date/time DST: Month: 11, Day: 1, Year: 2009, Time: 2 AM
  - DST Time Interval: 1 hour

An 'Update Information' button is located at the bottom right. A callout box points to the 'Mobile Phones for REMOTE ACCESS' section with the text: 'Ensure your mobile device phone numbers are entered here.'

3. If necessary, edit your profile and click **Update Information** to save the changes. If no changes are to be made, just click another category in the navigation pane.
4. Go to [Configure Mobile](#). If you have not previously entered data in the Configure Mobile category of Total Connect, a Terms And Conditions agreement will pop up. Read the terms and conditions and check the **Accept Terms and Conditions** box. Then click the **Save Terms and Conditions** button. This will authorize service for your account.

## My Keypad for Cell Phones – Quick Start Guide

**Terms And Conditions:**

To Opt -In or subscribe to our service, please contact your alarm service provider.

To Opt- Out or unsubscribe from our service at any time, the user can do one of the following:

1. Text message to our short code, 'Alarm', either 'Cancel', 'Unsubscribe', 'End', 'Quit' or 'Stop' will provide instructions where to unsubscribe.
2. Remove their phone from the 'Configure Mobile' page by unchecking its access.
3. Contact their central station.

For a list of commands, SMS the word 'HELP' to the short code 'Alarm'. This will provide our web address, phone number and details listing the available options.

[Click Here](#) for approved list of cellular providers that support SMS service. If your cellular provider is not on this list, SMS service will not be supported.

**Accept Terms And Conditions**

5. Next the Configure Mobile category can be accessed.

**Configure Mobile**

System Abbreviation:

Device	SMS System Abbr Name (10 characters & no spaces)
Home	HM

Grant SMS and Mobile Access on User Phones:

User Phone: (555) 555 - 5555

SMS Mobile Device Name  
  Office

Mobile Activation Code:  Mobile PIN is same as User Code:

Mobile PIN:

Re-Enter Mobile PIN:

Select Mobile Device [Help](#)

- AT&T: LG CU920 (VU)
- AT&T: LG GT365 (Neon)
- AT&T: LG Incite
- AT&T: LG Invision CB630**
- AT&T: LG Shine
- AT&T: Motorola EM330 Denali
- AT&T: Motorola K1 KRZR
- AT&T: Motorola L2 (SLVR)
- AT&T: Motorola L6 (SLVR)
- AT&T: Motorola L7 (SLVR)
- AT&T: Motorola MOTO EM330

User Phone: (777) 777 - 7777

SMS Mobile Device Name  
  Office

Mobile Activation Code:

Mobile PIN:   [Help](#)

Re-Enter Mobile PIN:

[Terms and Conditions for service](#)

Click on Help to retrieve a quick start guide based on your device selection.

6. Ensure a **SMS System Abbreviation Name** is assigned to the device. If no abbreviation has been assigned, you can add one now. Under the **SMS System Abbr Name** column, assign a short SMS System Abbreviation to each device. The system abbreviation allows for simple identification of a particular system. In the example above, the system abbreviation **HM** was assigned to the device "Home".

**Note:** The SMS System Abbreviation is required for sending text messages to control the system.

## My Keypad for Cell Phones – Quick Start Guide

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7. Under **Grant SMS and Mobile Access on User Phones**, for each user phone, check the corresponding box if you want SMS and/or Mobile control. (The phone numbers displayed are those that were entered in the "My Profile" section.)
8. For each user phone, enter an 8-digit **Mobil Activation Code** (random numbers) and enter a **Mobile PIN**. If the Mobile PIN you choose is the same as your security system User Code (using the same number is somewhat less secure but more convenient), check the **Mobile PIN is same as User Code** box.

Please remember these numbers since they will be used for activating the My Keypad application on your wireless communications device for the first time. Thereafter only your security system's USER CODE will be required if the "Mobile PIN is same as User Code" box was checked.

9. For each user phone, at the drop-down box, select the type of communications device. The selection you choose will determine which "My Keypad" application will be sent to your wireless device. If your device is not listed, try one of the choices entitled "Unlisted".
10. For each user phone, click **Send Installation URL**. This will send a text message to the phone(s) that contains the URL for downloading the **My Keypad** application.
11. Click **Save**. (Note, the **Mobile PIN is same as User Code** check box will clear.) You can log off of the Total Connect web site.

## Install the My Keypad application

The procedure given below is a general sequence of steps for setting up a cell phone. The visual appearance and text may vary depending on the cell phone model and service provider, however, the procedure's core content is the same. *Please refer to the cell phone's User Guide for detailed operating instructions.*

### 1

You will receive a text message from the "Total Connect" web site with a link for downloading the My Keypad application.

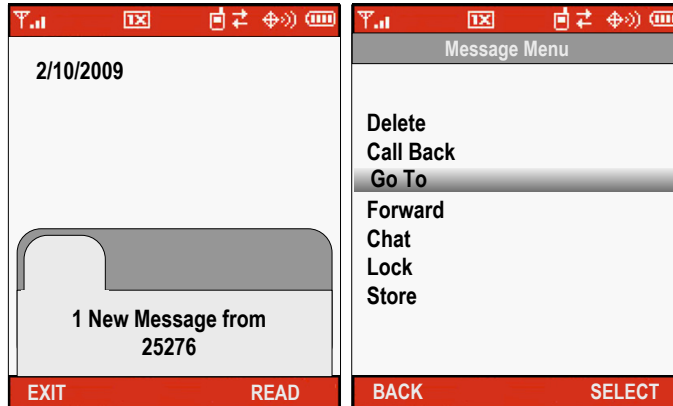
Open your email application.



## My Keypad for Cell Phones – Quick Start Guide

**2**

Select the appropriate email, then Go To it.

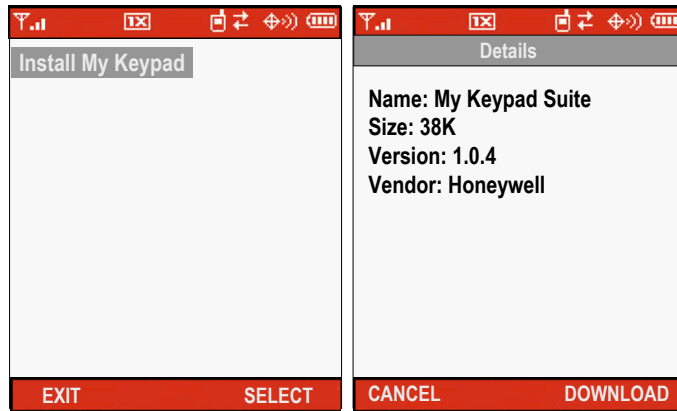


**3**

Highlight "Install My Keypad", then choose Select.

- The necessary software for your device will be requested.

After the application information screen appears, choose Download.



**4**

A "Certificate" message may appear. Accept this message.

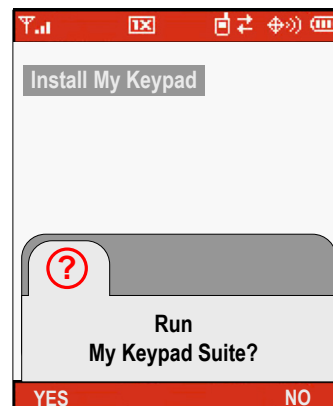
Then select Install.



**5**

Select No, to exit your email application without starting the My Keypad application.

Alternately you can select Yes to start the "My Keypad" application and connect to your security system's control panel.



## Using the My Keypad application

**Note:** After approximately 2-minutes of inactivity, the My Keypad connection will time out and disconnect.

**1**

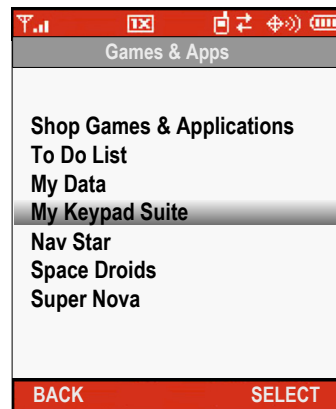
From your application icons, locate and select the My Keypad icon.

(Depending on your phone, it may be a top level icon or within a grouping such as "Applications" or "Games".)



**2**

Highlight the My Keypad Suite, then choose Select.

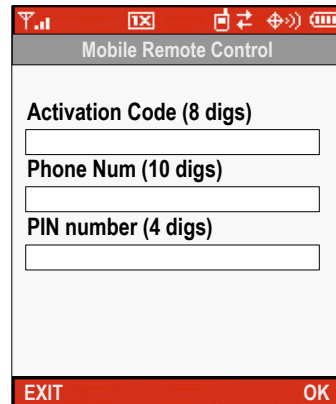


**3**

**NOTE:** This step only applies to using My Keypad for the first time. It activates the My Keypad application.

You are required to enter your:

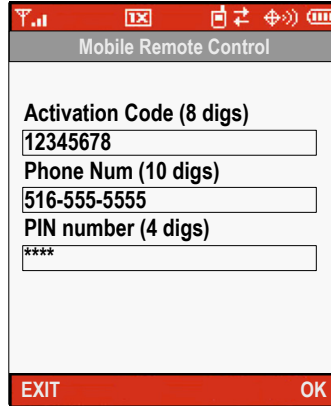
- Activation Code
- Phone Number
- PIN number (for the My Keypad application)



**3 continued**

Each data field is entered separately and is confirmed by selecting OK after each entry.

The My Keypad application is now activated.

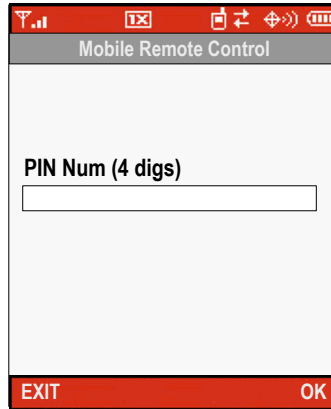


**4**

**NOTE:** This step applies to any login after My Keypad has been activated.

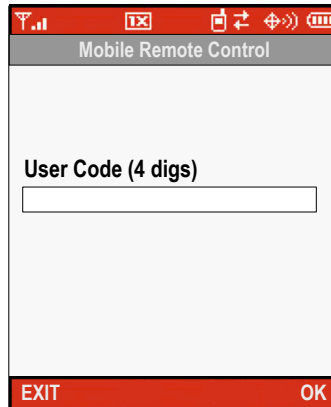
The screen to the right, appears if your Mobile PIN is different from your security system's User Code.

Enter your Mobile PIN and confirm by selecting Ok.



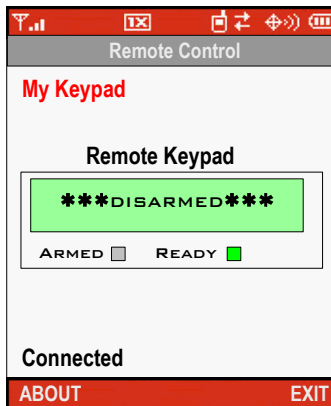
The screen to the right, always appears and requires your security system's "User Code" to enable access.

Enter your User Code and confirm by selecting Ok.



**5**

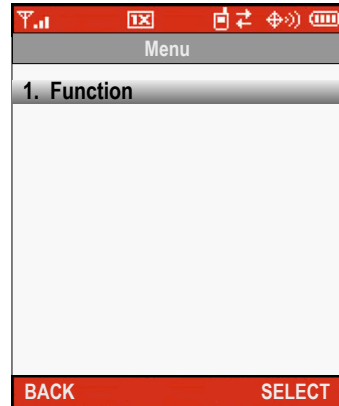
After some connectivity screens, you will be connected to your security system.





**6**

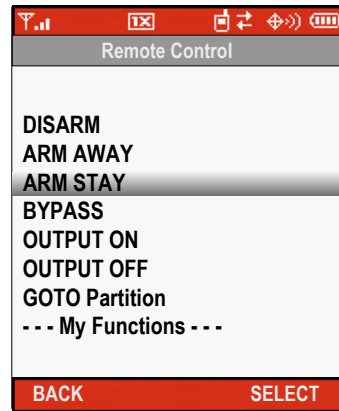
Start controlling your security system by choosing Function, then choose Select.



**7**

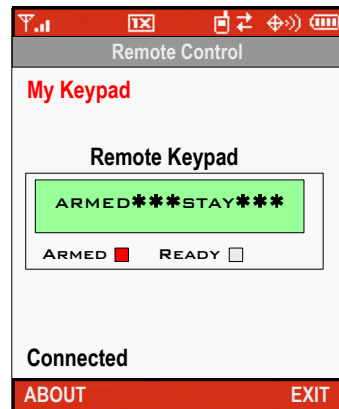
A menu will appear.

Pick the desired action, then choose Select.



**8**

After the command is executed by the security system, the current system status will appear.

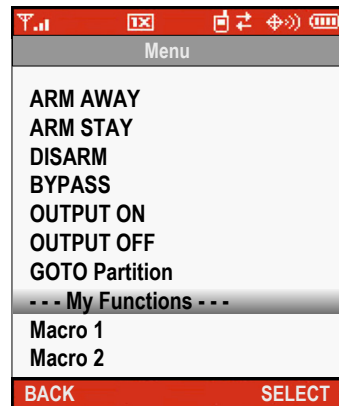


### Creating Macros

- Select My Functions.
- Assign a name to the macro.
- Select the desired keystrokes.
- Click Enter, and select Add. The macro has been added to the My Functions list.

### Deleting Macros

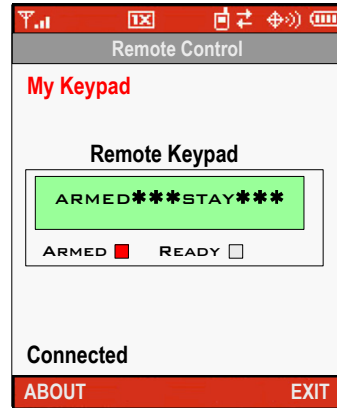
- Select My Functions.
- Enter the macro name.
- Select Delete.



### 9

Choose Exit when finished.

**NOTE:** Choosing Exit, instead of closing the session by hanging up. This is the preferred method and invokes an orderly shutdown of the My Keypad application.



### Removing the My Keypad application

1. Navigate to the option that enables deleting applications.
2. Select **My Keypad**.
3. From the menu options, select **Delete**.
4. When the confirmation message appears, choose **OK** or **Delete**.



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